

show files;ds

File 9:Business & Industry(R) Jul/1994-2002/Jun 28
 (c) 2002 Resp. DB Svcs.

File 15:ABI/Inform(R) 1971-2002/Jul 01
 (c) 2002 ProQuest Info&Learning

File 16:Gale Group PROMT(R) 1990-2002/Jun 28
 (c) 2002 The Gale Group

File 18:Gale Group F&S Index(R) 1988-2002/Jun 28
 (c) 2002 The Gale Group

File 20:Dialog Global Reporter 1997-2002/Jul 01
 (c) 2002 The Dialog Corp.

File 148:Gale Group Trade & Industry DB 1976-2002/Jul 01
 (c) 2002 The Gale Group

File 160:Gale Group PROMT(R) 1972-1989
 (c) 1999 The Gale Group

File 169:Insurance Periodicals 1984-1999/Nov 15
 (c) 1999 NILS Publishing Co.

File 267:Finance & Banking Newsletters 2002/Jul 01
 (c) 2002 The Dialog Corp.

File 268:Banking Info Source 1981-2002/Jun W4
 (c) 2002 ProQuest Info&Learning

File 473:FINANCIAL TIMES ABSTRACTS 1998-2001/APR 02
 (c) 2001 THE NEW YORK TIMES

File 475:Wall Street Journal Abs 1973-2002/Jun 28
 (c) 2002 The New York Times

File 481:DELPHES Eur Bus 95-2002/Jun W3
 (c) 2002 ACFCI & Chambre CommInd Paris

File 485:Accounting & Tax DB 1971-2002/Jun W4
 (c) 2002 ProQuest Info&Learning

File 583:Gale Group Globalbase(TM) 1986-2002/Jun 29
 (c) 2002 The Gale Group

File 621:Gale Group New Prod.Annou.(R) 1985-2002/Jun 28
 (c) 2002 The Gale Group

File 623:Business Week 1985-2002/Jun 28
 (c) 2002 The McGraw-Hill Companies Inc

File 624:McGraw-Hill Publications 1985-2002/Jul 01
 (c) 2002 McGraw-Hill Co. Inc

File 625:American Banker Publications 1981-2002/Jun 27
 (c) 2002 American Banker

File 626:Bond Buyer Full Text 1981-2002/Jun 27
 (c) 2002 Bond Buyer

File 635:Business Dateline(R) 1985-2002/Jun 29
 (c) 2002 ProQuest Info&Learning

File 636:Gale Group Newsletter DB(TM) 1987-2002/Jun 28
 (c) 2002 The Gale Group

Set	Items	Description
S1	20198	GTE(3N)SERVICE?
S2	73017	CLEC OR CLECS OR COMPETITIV?() LOCAL() EXCHANGE
S3	74332	(PRODUCT? ? OR SERVICE? ?)(3N)BUNDL?
S4	442863	(PRODUCT OR PRODUCTS OR SERVICE OR SERVICES)(3N) (CODE OR CODES OR CODED OR NUMBER? OR ID OR IDENTIFI?)
S5	7547067	TELECOM? OR PHONE OR PHONES OR TELEPHONE?
S6	6137	CONVERGE?(3N)BILL?
S7	164	S6(S)S3
S8	36	S7/2001:2002
S9	128	S7 NOT S8
S10	28	S9 AND S2
S11	13	RD (unique items)
S12	164	S6(S)S3
S13	36	S12/2001:2002
S14	128	S12 NOT S13
S15	147141	GTE

S16 8 S14 AND S15
S17 16091 S5(S)S3
S18 2512 S17 AND S2
S19 1053 S17(S)S2
S20 102 S19 AND S4
S21 171878 S20 AND DATABASE? OR DATA()BASE?
S22 5 S20 AND (DATABASE? OR DATA()BASE?)
S23 58 S2/TI AND S6
S24 16 S23/2000:2002
S25 42 S23 NOT S24
S26 16 RD (unique items)
?log

11/3,K/1 (Item 1 from file: 9)
 DIALOG(R)File 9:Business & Industry(R)
 (c) 2002 Resp. DB Svcs. All rts. reserv.

02704036 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**Contracts, deals and other vendor news: Daleen Technologies Inc.
 (Local Gateway Exchange, carrier that provides bundled services to
 residential, business and hospitality markets, will implement Daleen
 Technologies Inc's BillPlex billing and customer care system)**

America's Network, v 104, n 1, p 51

January 01, 2000

DOCUMENT TYPE: Journal ISSN: 1075-5292 (United States)

LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 102

(USE FORMAT 7 OR 9 FOR FULLTEXT)

TEXT:

DALEEN TECHNOLOGIES INC. announced that Local Gateway Exchange, a Dallas-based competitive carrier providing **bundled** **services** to residential, small business and hospitality markets in the Southwest, will implement the **BillPlex** **convergent** **billing** and customer care system. The company also announced that:

* OSG Billing Services has joined the Daleen Solution Partner program, and will integrate its print and mail capabilities with BillPlex;

* Canadian **CLEC** Group Telecom has purchased the BillPlex package to handle data collection, rating, invoicing, treatment and...

COMPANY NAMES: CANADIAN **CLEC** GROUP TELECOM...

11/3,K/2 (Item 1 from file: 15)
 DIALOG(R)File 15:ABI/Inform(R)
 (c) 2002 ProQuest Info&Learning. All rts. reserv.

01847189 04-98180

Everything's coming up convergence

Richter, M J

Telephony v236n26 PP: 28-33 Jun 28, 1999

ISSN: 0040-2656 JRNL CODE: TPH

WORD COUNT: 2451

...TEXT: of AT&T Consumer Services, Basking Ridge, NJ. However, the company doesn't call it **convergent** **billing**. Instead, AT&T "***bundles***" **services** and offers three distinct tiers of **service** **bundles**.

Tier 1 combines multiple services on a single bill with a single point of customer... legacy billing systems that were not designed to accommodate a host of new services. Although **competitive** **local** **exchange** carriers don't have that problem, some of them, along with several incumbents, have acquired...

... thus must merge billing platforms first before they can produce a converged bill.

One such **CLEC** is Nextlink Communications, Bellevue, Wash. When Nextlink acquired some small longdistance companies last year, it...t think we have to."

The right software solutions

Whether a service provider is a **CLEC** or an incumbent, whether it's merging multiple internal billing platforms, combining internal and external...

...that's another question."

Boston-based Kenan Systems Corp. distinguishes the software solutions sought by **CLECs** from those that established carriers want. Randy Fuller, a wireline industry marketing manager, says **CLECs** have neither the time nor the infrastructure to put customized billing systems in place. Big...

...customization."

"My personal belief is that the cost structure of using a package like the **CLECs** are using is an order-of-magnitude better than a custom solution, and it'll..."

11/3,K/3 (Item 2 from file: 15)

DIALOG(R)File 15:ABI/Inform(R)
(c) 2002 ProQuest Info&Learning. All rts. reserv.

01836761 04-87752

Open house
Hurley, Hanna
Telephony v236n23 PP: 190 Jun 7, 1999
ISSN: 0040-2656 JRNL CODE: TPH
WORD COUNT: 732

...TEXT: MFS and U S West. "For now, these players provide service to 99% of the [**competitive** **local** **exchange** carrier] market," said Zeile. "We're in the process of trying to bring in long..."

...WINS TALKLINE

Talkline, a German-based carrier, is replacing its LHS system with Amdocs' Ensemble **convergent** customer care and **billing** software. The system will be used to provide **convergent** **billing** service for Talkline's 1 million cellular, long-distance and Internet operations subscribers. Talkline plans to use Ensemble to **bundle** multiple **products** into one package and rate calls based on cross-- product discount schemes.

11/3,K/4 (Item 3 from file: 15)

DIALOG(R)File 15:ABI/Inform(R)
(c) 2002 ProQuest Info&Learning. All rts. reserv.

01657164 03-08154

Past due
Meyers, Jason
Telephony v234n25 PP: 16 Jun 22, 1998
ISSN: 0040-2656 JRNL CODE: TPH
WORD COUNT: 620

...ABSTRACT: both inside the network and at the customer interface. Carrier consolidation and interconnection, increased competition, **service** **bundling** and new technology introduction all are contributing to the need for more intelligent and flexible customer care and **billing** systems. **Convergent** **billing** was a hot topic at the conference and one that is particularly relevant in this...

...TEXT: their legacy operations like their incumbent counterparts. At the conference, the vendor announced that Canadian **competitive** **local**

exchange carrier MetroNet will use Kenan's system in its networks. Kenan also has teamed with American Management Systems to provide a convergent billing solution for US LEC, a switch-based **CLEC** targeting businesses in the southeastern U.S.

"The newer carriers that are using systems like...

...invested in switches and they need to start getting a return on it now."

"The **CLECs** requirements are more for end-to-end solutions, and they need to get that in..."

11/3,K/5 (Item 1 from file: 16)
 DIALOG(R)File 16:Gale Group PROMT(R)
 (c) 2002 The Gale Group. All rts. reserv.

07869465 Supplier Number: 65723847 (USE FORMAT 7 FOR FULLTEXT)
ADC Greatly Enhances Integration Capabilities for Convergent Billing Platform Component of its Singularite OSS Product Suite.

Business Wire, p2056

Oct 4, 2000

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 701

... software and integration services for broadband, multiservice networks, today unveiled a new version of its **Convergent** **Billing** Platform (CBP(R)) that vastly improves its integration into a greater number of complex operational...

...OSSs). CBP version 3.7 for DB2/400 also enables ICPs to create more enticing **bundles** of **products** and **services** and while complying with new Federal Communications Commission (FCC) billing regulations by providing more detailed...

...to succeed in providing the products and services necessary to be a leader in the **competitive** **local** **exchange** carrier market," said Robert Segat, vice president of revenue assurance at Missouri-based **competitive** **local** **exchange** carrier (**CLEC**) Birch Telecom.
 "With our aggressive expansion plans and roll out of new products, we feel

...

11/3,K/6 (Item 2 from file: 16)
 DIALOG(R)File 16:Gale Group PROMT(R)
 (c) 2002 The Gale Group. All rts. reserv.

07415362 Supplier Number: 62438722 (USE FORMAT 7 FOR FULLTEXT)
ClearWorks Outsources BDS Billing.

PR Newswire, p6611

May 19, 2000

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 711

... Concepts (Nasdaq: BILL) transaction processing services division. Billing Concepts is a leading provider of complete, **convergent** **billing** solutions, professional services and billing clearinghouse and information management services to the telecommunications industry. The...

...the world's leading providers of Fiber To The Home (FTTH) for the delivery of **Bundled** Digital **Services** (BDS), which will include high

16/3,K/1 (Item 1 from file: 16)
 DIALOG(R)File 16:Gale Group PROMT(R)
 (c) 2002 The Gale Group. All rts. reserv.

06428008 Supplier Number: 54951797 (USE FORMAT 7 FOR FULLTEXT)
FirstWorld Selects Lucent's Kenan Systems for Powerful Convergent Billing Support of Internet and Wireline.

PR Newswire, p3253

June 22, 1999

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 684

(USE FORMAT 7 FOR FULLTEXT)

TEXT:

...NYSE: LU) Kenan Systems today announced that FirstWorld Communications has selected Kenan Systems' Arbor/Wireline **convergent** **billing** and order management system to help it meet market demands for advanced data and telephony...

...voice communications solutions. The solution will enable FirstWorld to advance their business strategy by uniquely **bundling** **services** to meet the increasingly complex demands of small to mid-sized businesses. In addition, FirstWorld...

... Pacific. Its over 100 customers include @Home Network, AT&T, British Telecom, Cegetel, France Telecom, **GTE**, Level 3, MCI WorldCom, Optus, PageNet, Saturn Communications, Time Telekom and Videotron.

Additional information on...

16/3,K/2 (Item 2 from file: 16)
 DIALOG(R)File 16:Gale Group PROMT(R)
 (c) 2002 The Gale Group. All rts. reserv.

04687776 Supplier Number: 46899966 (USE FORMAT 7 FOR FULLTEXT)
Custom billing converges on industry: Increased competition for telcos means new services for customers

InfoWorld, pTW1

Nov 18, 1996

Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Trade

Word Count: 1177

... customers, and as a result, they can create more targeted marketing offers.

Phone companies view **convergence** **billing** as a competitive weapon with which to attract more customers and to decrease "churn," or customer turnover. They reason that **bundled** **services** will make it less tempting to switch from one provider to another.

To take advantage...

...access charges for businesses in 13 markets. Other companies, including AT&T, Sprint, Frontier Communications, **GTE**, and the regional Bell operating companies, are falling in step.

But the work has just...

...said.

Given the size and complexity of these systems, the price tags are not unreasonable. **GTE**, for example, estimated that it has between 1,200 and 1,300 pricing plans. MCI...

...T to Frontier Communications have called on it. Other big players in billing services, including **GTE** Data Services and Cincinnati Bell

Information Services, report similar upswings in business.
"It was a...

16/3,K/3 (Item 1 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2002 The Dialog Corp. All rts. reserv.

05881113 (USE FORMAT 7 OR 9 FOR FULLTEXT)
LUCENT TECHNOLOGIES: FirstWorld selects Kenan for convergent billing support of Internet and wireline
M2 PRESSWIRE
June 23, 1999
JOURNAL CODE: WMPR LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 674

(USE FORMAT 7 OR 9 FOR FULLTEXT)

...voice communications solutions. The solution will enable FirstWorld to advance their business strategy by uniquely **bundling** **services** to meet the increasingly complex demands of small to mid-sized businesses. In addition, FirstWorld...

... Pacific. Its over 100 customers include @Home Network, AT&T, British Telecom, Cegetel, France Telecom, **GTE**, Level 3, MCI WorldCom, Optus, PageNet, Saturn Communications, Time Telekom and Videotron. Additional information on...

16/3,K/4 (Item 2 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2002 The Dialog Corp. All rts. reserv.

05851739 (USE FORMAT 7 OR 9 FOR FULLTEXT)
FirstWorld Selects Lucent's Kenan Systems for Powerful Convergent Billing Support of Internet and Wireline
PR NEWSWIRE
June 22, 1999
JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 695

(USE FORMAT 7 OR 9 FOR FULLTEXT)

...voice communications solutions. The solution will enable FirstWorld to advance their business strategy by uniquely **bundling** **services** to meet the increasingly complex demands of small to mid-sized businesses. In addition, FirstWorld...

... Pacific. Its over 100 customers include @Home Network, AT&T, British Telecom, Cegetel, France Telecom, **GTE**, Level 3, MCI WorldCom, Optus, PageNet, Saturn Communications, Time Telekom and Videotron. Additional information on...

16/3,K/5 (Item 1 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2002 The Gale Group. All rts. reserv.

11137456 SUPPLIER NUMBER: 54951797 (USE FORMAT 7 OR 9 FOR FULL TEXT)
FirstWorld Selects Lucent's Kenan Systems for Powerful Convergent Billing Support of Internet and Wireline.
PR Newswire, 3253
June 22, 1999
LANGUAGE: English RECORD TYPE: Fulltext
WORD COUNT: 722 LINE COUNT: 00068

TEXT:

...NYSE: LU) Kenan Systems today announced that FirstWorld Communications has selected Kenan Systems' Arbor/Wireline **convergent** **billing** and order management system to help it meet market demands for advanced data and telephony...

...voice communications solutions. The solution will enable FirstWorld to advance their business strategy by uniquely **bundling** **services** to meet the increasingly complex demands of small to mid-sized businesses. In addition, FirstWorld...

... Pacific. Its over 100 customers include @Home Network, AT&T, British Telecom, Cegetel, France Telecom, **GTE**, Level 3, MCI WorldCom, Optus, PageNet, Saturn Communications, Time Telekom and Videotron. Additional information on...

16/3,K/6 (Item 2 from file: 148)

DIALOG(R)File 148:Gale Group Trade & Industry DB
(c) 2002 The Gale Group. All rts. reserv.

09103941 SUPPLIER NUMBER: 18869818 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Custom billing converges on industry; increased competition for telcos means new services for customers. (Industry Trend or Event)

Waltner, Charles

InfoWorld, v18, n47, pTW1(2)

Nov 18, 1996

ISSN: 0199-6649 LANGUAGE: English RECORD TYPE: Fulltext; Abstract
WORD COUNT: 1266 LINE COUNT: 00105

...ABSTRACT: one of the first carriers to offer convergence billing, with AT&T, Sprint, Frontier Communications, **GTE** and the Regional Bell Operating Companies (RBOC) readying services of their own. The biggest challenge...

... customers, and as a result, they can create more targeted marketing offers.

Phone companies view **convergence** **billing** as a competitive weapon with which to attract more customers and to decrease "churn," or customer turnover. They reason that **bundled** **services** will make it less tempting to switch from one provider to another.

To take advantage...

...access charges for businesses in 13 markets. Other companies, including AT&T, Sprint, Frontier Communications, **GTE**, and the regional Bell operating companies, are falling in step.

But the work has just...

...said.

Given the size and complexity of these systems, the price tags are not unreasonable. **GTE**, for example, estimated that it has between 1,200 and 1,300 pricing plans. MCI...

...T to Frontier Communications have called on it. Other big players in billing services, including **GTE** Data Services and Cincinnati Bell Information Services, report similar upswings in business.

"It was a...

16/3,K/7 (Item 1 from file: 621)

DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
(c) 2002 The Gale Group. All rts. reserv.

01904075 Supplier Number: 54951797 (USE FORMAT 7 FOR FULLTEXT)

FirstWorld Selects Lucent's Kenan Systems for Powerful Convergent Billing Support of Internet and Wireline.

PR Newswire, p3253

June 22, 1999

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 684

(USE FORMAT 7 FOR FULLTEXT)

TEXT:

...NYSE: LU) Kenan Systems today announced that FirstWorld Communications has selected Kenan Systems' Arbor/Wireline **convergent** **billing** and order management system to help it meet market demands for advanced data and telephony...

...voice communications solutions. The solution will enable FirstWorld to advance their business strategy by uniquely **bundling** **services** to meet the increasingly complex demands of small to mid-sized businesses. In addition, FirstWorld...

... Pacific. Its over 100 customers include @Home Network, AT&T, British Telecom, Cegetel, France Telecom, **GTE**, Level 3, MCI WorldCom, Optus, PageNet, Saturn Communications, Time Telekom and Videotron.

Additional information on...

16/3,K/8 (Item 1 from file: 636)

DIALOG(R)File 636:Gale Group Newsletter DB(TM)

(c) 2002 The Gale Group. All rts. reserv.

04206136 Supplier Number: 54975971 (USE FORMAT 7 FOR FULLTEXT)

LUCENT TECHNOLOGIES: FirstWorld selects Kenan for convergent billing support of Internet and wireline.

M2 Presswire, pNA

June 23, 1999

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 772

... NYSE:LU) Kenan Systems today announced that FirstWorld Communications has selected Kenan Systems' Arbor/Wireline **convergent** **billing** and order management system to help it meet market demands for advanced data and telephony...

...voice communications solutions. The solution will enable FirstWorld to advance their business strategy by uniquely **bundling** **services** to meet the increasingly complex demands of small to mid-sized businesses. In addition, FirstWorld...

...Pacific. Its over 100 customers include @Home Network, AT&T, British Telecom, Cegetel, France Telecom, **GTE**, Level 3, MCI WorldCom, Optus, PageNet, Saturn Communications, Time Telekom and Videotron. Additional information on...

?

```

show files;ds
File 9:Business & Industry(R) Jul/1994-2002/Jun 28
      (c) 2002 Resp. DB Svcs.
File 15:ABI/Inform(R) 1971-2002/Jul 01
      (c) 2002 ProQuest Info&Learning
File 16:Gale Group PROMT(R) 1990-2002/Jun 28
      (c) 2002 The Gale Group
File 18:Gale Group F&S Index(R) 1988-2002/Jun 28
      (c) 2002 The Gale Group
File 20:Dialog Global Reporter 1997-2002/Jul 01
      (c) 2002 The Dialog Corp.
File 148:Gale Group Trade & Industry DB 1976-2002/Jul 01
      (c) 2002 The Gale Group
File 160:Gale Group PROMT(R) 1972-1989
      (c) 1999 The Gale Group
File 169:Insurance Periodicals 1984-1999/Nov 15
      (c) 1999 NILS Publishing Co.
File 267:Finance & Banking Newsletters 2002/Jul 01
      (c) 2002 The Dialog Corp.
File 268:Banking Info Source 1981-2002/Jun W4
      (c) 2002 ProQuest Info&Learning
File 473:FINANCIAL TIMES ABSTRACTS 1998-2001/APR 02
      (c) 2001 THE NEW YORK TIMES
File 475:Wall Street Journal Abs 1973-2002/Jun 28
      (c) 2002 The New York Times
File 481:DELPHES Eur Bus 95-2002/Jun W3
      (c) 2002 ACFCI & Chambre CommInd Paris
File 485:Accounting & Tax DB 1971-2002/Jun W4
      (c) 2002 ProQuest Info&Learning
File 583:Gale Group Globalbase(TM) 1986-2002/Jun 29
      (c) 2002 The Gale Group
File 621:Gale Group New Prod.Annou.(R) 1985-2002/Jun 28
      (c) 2002 The Gale Group
File 623:Business Week 1985-2002/Jun 28
      (c) 2002 The McGraw-Hill Companies Inc
File 624:McGraw-Hill Publications 1985-2002/Jul 01
      (c) 2002 McGraw-Hill Co. Inc
File 625:American Banker Publications 1981-2002/Jun 27
      (c) 2002 American Banker
File 626:Bond Buyer Full Text 1981-2002/Jun 27
      (c) 2002 Bond Buyer
File 635:Business Dateline(R) 1985-2002/Jun 29
      (c) 2002 ProQuest Info&Learning
File 636:Gale Group Newsletter DB(TM) 1987-2002/Jun 28
      (c) 2002 The Gale Group

```

Set	Items	Description
S1	20198	GTE(3N) SERVICE?
S2	73017	CLEC OR CLECS OR COMPETITIV?() LOCAL() EXCHANGE
S3	74332	(PRODUCT? ? OR SERVICE? ?)(3N) BUNDL?
S4	442863	(PRODUCT OR PRODUCTS OR SERVICE OR SERVICES)(3N) (CODE OR CODES OR CODED OR NUMBER? OR ID OR IDENTIFI?)
S5	7547067	TELECOM? OR PHONE OR PHONES OR TELEPHONE?
S6	6137	CONVERGE?(3N) BILL?
S7	164	S6(S)S3
S8	36	S7/2001:2002
S9	128	S7 NOT S8
S10	28	S9 AND S2
S11	13	RD (unique items)
S12	164	S6(S)S3
S13	36	S12/2001:2002
S14	128	S12 NOT S13
S15	147141	GTE

S16
?

8 S14 AND S15

22/3,K/1 (Item 1 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
(c) 2002 ProQuest Info&Learning. All rts. reserv.

01590467 02-41456

Systems you can't knock

Blake, Pat

Telephony v234n8 PP: 46-50 Feb 23, 1998

ISSN: 0040-2656 JRNLD CODE: TPH

WORD COUNT: 1670

...TEXT: do you see what happens when you make your call, but you also see the **databases** that were used, if the queues were successful and whether the radio section of the...

...puzzle."

Integration at the NOC

As carriers blaze a trail toward interconnection with a growing **number** of **service** providers, convergence at the network operations center (NOC) was inevitable. ...the point

When a direct approach is called for, wireless providers can select from a **bundle** of **products** that continuously oversees individual elements of a network. **Telecommunications** Techniques Corp., for instance, teamed with Clear Communications to develop such a creature they call Clearview. It checks the integrity and performance of service between wireless carriers and **competitive** **local** **exchange** carriers.

AT&T Wireless and TTC also conducted a six-month trial with another of...

22/3,K/2 (Item 1 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2002 The Gale Group. All rts. reserv.

07738054 Supplier Number: 64147170 (USE FORMAT 7 FOR FULLTEXT)

Cable VoIP.

Michael, Bill

Computer Telephony, v8, n8, p36

August, 2000

Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Trade

Word Count: 8083

... curve is plain and simple voice; or, more precisely, voice as the linchpin of a **bundled** monthly **service** plan that includes high-speed data. In this respect, cable is indeed like every other...

...of the broadband market, and, more broadly, cable network providers can be compared with any **CLEC** attempting to capture profits away from the incumbents. A closer examination of how cable technology...

...unique strengths (and weaknesses) in the cable provider's position, with interesting implications for how **telephone** services will be designed and sold in this particular context.

First, one should acknowledge that...s strategy to migrate existing circuit switches to packet-based voice networks. This involves a **number** of different **products** that mediate connections from IP to class 4/5 switches and to the SS7 signaling...interface. The SSC, which hooks up to RADIUS and DHCP servers, along with a subscriber **database**, lets service providers customize a web-based interface that is served up to each of...

...appropriate path for the service, as well as starting a billing record in the RADIUS **database**.

Interaction between the SSC and the ERX, however, is only the first phase of Unisphere...

22/3,K/3 (Item 1 from file: 20)

DIALOG(R)File 20:Dialog Global Reporter
(c) 2002 The Dialog Corp. All rts. reserv.

07590180 (USE FORMAT 7 OR 9 FOR FULLTEXT)

Unisphere Solutions First to Ship Next Generation Voice-Data Switch

BUSINESS WIRE

October 05, 1999

JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 920

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... investments a clear migration path to converged networks and eases market entry for upstart ISPs, **CLECs**, and integrated communications carriers.

"Unisphere is the first to deliver a complete mediation platform to...

...to connect to the public telecommunications network's SS7 interface. The SS7 network contains the **databases** and intelligence for call control functions such as call set up and enhanced **services** including caller **ID**, advanced intelligent network, and 800 service. Connectivity with the SS7 network gives service providers a...

22/3,K/4 (Item 2 from file: 20)

DIALOG(R)File 20:Dialog Global Reporter
(c) 2002 The Dialog Corp. All rts. reserv.

01382883 (USE FORMAT 7 OR 9 FOR FULLTEXT)

DMR and SNET Introduce e.Gateway

BUSINESS WIRE

April 15, 1998 8:47

JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 640

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... the competitive local marketplace, and DMR's extensive experience with integrating systems solutions for large **telecommunications** companies," said Peter Gibson, executive vice president, DMR Consulting Group. "It is our response to...

... and we feel that e.Gateway will be a tremendous asset to companies entering the **telecom** market. The combined SNET / DMR approach brings expertise to bear in support of implementing our...

... framework that fills this need, providing an accelerated path to new business opportunities. In a **telecom** environment, it sits seamlessly between a **CLEC**'s ordering system and the ILEC's OSSs, providing intercompany business process integration. e.Gateway functionality includes business rule handling to support different **product** **codes** and system interfaces. It enables national **CLECs** to perform pre-order, order provisioning and trouble management functions with high volume across many...

... In addition to e.Gateway, its Network Services organization markets a variety of transport, intelligent **database**, operator services and call center services to interexchange carriers, resellers, incumbent local exchange carriers and...

22/3,K/5 (Item 1 from file: 636)

DIALOG(R)File 636:Gale Group Newsletter DB(TM)
(c) 2002 The Gale Group. All rts. reserv.

04012202 Supplier Number: 53199880 (USE FORMAT 7 FOR FULLTEXT)
-CRTC: Telecom Decision CRTC 98-20.

M2 Presswire, pNA

Nov 9, 1998

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 6750

(USE FORMAT 7 FOR FULLTEXT)

TEXT:

...Decision 98-4 that permits the federally-regulated Stentor Resource Centre Inc. (Stentor) companies to **bundle** tariffed **telecommunications** **services** with services of an affiliated or non-affiliated company or with non-**telecommunications** services. 4.The Applicants also requested that, on a going-forward basis, the Stentor companies should not be permitted to **bundle** tariffed local **services** - including both primary exchange services and optional local services - with competitive services. 5.The Applicants...

...company tariffs for essential and near-essential facilities required to give effect to Local Competition, **Telecom** Decision CRTC 97-8, 1 May 1997 (Decision 97-8); and (3) the work assigned...

...submitted that the continuing inability of facilities-based competitors to enter the market for local **telecommunications** services casts substantial doubt on the correctness of the Commission's decision to permit the...

...and retard the development of local competition. II BACKGROUND 8.In Review of Regulatory Framework, **Telecom** Decision CRTC 94-19, 16 September 1994, (Decision 94-19), the Commission stated that the term bundling generally refers to a situation where one rate covers a **number** of **service** elements, and that **bundling** includes situations where there may be separate rate elements for each **service** element, but a **number** of **service** elements are aggregated for purposes of applying volume discounts, with the result that the discount...

...were the service elements not aggregated. In Forbearance - Regulation of Toll Services Provided by Incumbent **Telephone** Companies, **Telecom** Decision CRTC 97-19, 18 December 1997 (Decision 97-19) and Stentor Resource Centre Inc. - Forbearance From Regulation of Interexchange Private Line Services, **Telecom** Decision CRTC 97-20, 18 December 1997 (Decision 97-20), the Commission also described bundling...

...of monopoly elements with competitive elements is generally appropriate, subject to three conditions: 1) the **bundled** **service** must cover its cost, where the cost study for the **bundled** **service** includes: (a) the bottleneck component(s) "costed" at the tariffed rate(s) (including, as applicable...

...for component(s) not covered in (a); 2) competitors are able to offer their own **bundled** **service** through the use of stand-alone tariffed bottleneck components in combination with their own competitive elements; and 3) resale of the **bundled** **service** is permitted. 10.In Decision

97-8, the Commission stated that the Stentor companies may continue to bundle their utility and other **telecommunications** services in accordance with Decision 94-19. In Decision 97-8, the Commission further stated...

...in Decision 94-19 are appropriate: 1) The Stentor companies should not be prevented from **bundling** forborne **services** with local exchange services. However, when a forborne service is included in a new **bundled** **service**, its Phase II costs must be filed as part of the imputation test, and the rates for the **bundled** **service** are to be filed for approval by the Commission. 2) If the Stentor companies bundle below-cost single line residential exchange services with other **telecommunications** services, the Commission will deem that the cost of the residential exchange services is equal...

...determinations, pursuant to section 62 of the Act. In Guidelines for Review and Vary Applications, **Telecom** Public Notice CRTC 98-6, 20 March 1998 (PN 98-6), the Commission stated that...on which the pleadings closed in the proceedings commenced by Review of Joint Marketing Restrictions, **Telecom** Public Notice CRTC 97-14, 25 April 1997 (PN 97-14) and Review of Bundling and Joint Marketing Restrictions, **Telecom** Public Notice CRTC 97-21, 6 June 1997 (PN 97-21). The Applicants argued that...

...98-4 fails to take into account a fundamental principle established by the Commission in **Telecom** Order CRTC 97-1764, 27 November 1997 (Order 97-1764), which states that: "The Commission...

...been implemented to permit facilities-based local competition, and is of the view that the **bundling** of primary exchange **service** and toll service would provide the **telephone** companies with an undue advantage over emerging local service providers, as well as toll competitors, given that the **telephone** companies have established facilities in both the local and long distance markets. The Commission is of the view that promotions which **bundle** primary exchange **service** with toll services would not be appropriate until the barriers to facilities-based local competition...

...that the barriers to local competition be eliminated before the Stentor companies are allowed to **bundle** local **services** with competitive services (including services of affiliate and non-affiliate companies). The Applicants submitted that...

...98-4, Mobility Canada (Mobility) submitted results from surveys indicating that 63% of its cellular **phone** users would be interested in consolidated **telecommunications** accounts (defined to include local **telephone** service, long distance, paging, cellular and cable television services), and that 72% of its corporate...

...that LNP is necessary because real local competition cannot occur if customers must change their **phone** numbers when they switch suppliers. They noted that LNP is itself dependent on the implementation of **database** LNP, the development of which represents an enormous technological challenge, and that further delays are...

...is the uncertainty concerning the terms on which the Stentor companies will transit traffic between **competitive** **local** **exchange** carriers (**CLECs**) or between **CLECs** and an alternative long distance service provider or wireless service provider. They submitted that even... owned and controlled by Canadian carriers; (iv) network-to-network technical interfaces (not resolved by **Telecom** Order CRTC 98-40) and network architecture data to be exchanged by interconnecting LECs [local...

...They argued that competitors will be required to devote considerable

resources towards acquiring and rebranding **telephone** company services rather than towards the development of their own local facilities. 22.The Applicants...

...different carriers. They suggested that a customer wanting one-stop shopping and one bill for **telecommunications** services can at present only get that service from a Stentor company. However, once having...

...also to change primary exchange provider. They also argued that a similar disincentive exists for **bundled** internet **service**, if the customer risks having to change its electronic mail address in order to change...

...basis may be hampered. This may make the customer more resistant to change to a **CLEC** as local competition rolls out. 24.The Applicants proposed that bundling be defined as: "any..."

...Applicants also argued that joint billing of cellular and personal communications services (PCS) with wireline **services** should constitute **bundling**, and thus be subject to the Commission's bundling rules. However, they did not argue...

...review and vary that portion of Decision 98-4 that permits the Stentor companies to **bundle** tariffed **telecommunications** **services** with services of an affiliated or non-affiliated company or with non-**telecommunications** services. The Applicants also requested that on a going-forward basis the Stentor companies not be permitted to **bundle** tariffed local **services** (including primary exchange services and optional local services) with competitive services. The Applicants also submitted...

...of certain regulatory milestones, to discern when effective local competition can develop: (i) implementation of **database** LNP; (ii) approval of Stentor company tariffs for all essential and near-essential facilities listed...

...Applicants proposed that, once these conditions are met, a Stentor company should be allowed to **bundle** **services** in its territory, either alone or with affiliated or non-affiliated companies, subject to meeting the Commission's imputation test and making the **bundled** **service** as a whole (and in the case of in-house bundling, its component elements) available for resale. 29.Regarding LNP, the Applicants proposed that, with the exception of Island **Telecom** Inc. (Island Tel) and TELUS Communications Inc. (TCI), each Stentor company be permitted to **bundle** local **services** with competitive elements and services offered by affiliates, and non-affiliate companies or non-**telecommunications** services only when the earlier of two events occurs: either LNP is available in all...

...1 and Priority 2 exchanges, Island Tel would be permitted, under the Applicants' proposal, to **bundle** optional local **services** and to implement the rules established in Decision 98-4 when 18% of its NAS...

...proposed that TCI should be required to meet the 66% threshold before being allowed to **bundle** optional local **services** and to implement the rules established in Decision 98-4. V INTERVENERS' COMMENTS 32.Comments were received from AT&T Canada Enterprises Company (AT&T Canada), London **Telecom** Network Inc. (London **Telecom**), Mobility, Responsible Internet Service Companies (RISC), Stentor and TCI. Mobility, Stentor and TCI argued that...

...the test for review and variance, and therefore should be denied. AT&T Canada, London **Telecom** and RISC support the application. 33.AT&T

Canada, London **Telecom** and RISC supported the application, on the grounds that there is substantial doubt as to...

...Decision 98-4 gives the Stentor companies an unfair headstart in the one-stop shopping **telecommunications** market. It also submitted that the Commission itself, in Order 97-1764, recognized the dangers inherent in **service** **bundling** prior to competition in the local market. London **Telecom** reiterated the position taken in the application that Decision 98-4 grants the Stentor companies...

...were made by Canada in the context of the GATS negotiations on Trade in Basic **Telecommunications** Services. A commitment made by Canada in the regulatory framework "Reference Paper" was that appropriate...

...not only Decision 98-4, but also Decision 97-8 and, on a prospective basis, **Telecom** Order CRTC 97-1345, 22 September 1997 (Order 97-1345), which permits the bundling of...

...that neither Decision 98-4 nor Decision 97-8, which set out the conditions for **bundling** tariffed local **services** with forborne services, require preconditions such as LNP before such bundling is permitted. 42.Regarding...that barriers to local competition should be eliminated before the Stentor companies are allowed to **bundle** local **service** with competitive services. According to Stentor, the general principle adopted by the Commission permits bundling...

...continued the bundling principles in Decision 94-19 and established additional filing requirements for the **bundling** of forborne **services** with local exchange services. 46.Stentor noted that in Order 97-1345 the Commission reiterated...

...developments that have occurred to remove barriers to entry. They noted, for example, that interim **CLEC** interconnection agreements have been signed and approved; many important issues have been resolved by CISC...

...and will continue to have the authority to examine, via the tariff approval process, any **bundle** incorporating local exchange **services**. Through this process, the Commission can determine whether a particular bundle includes an essential facility...the Commission to take into account a fundamental principle, established in Order 97-1764, that **bundling** of primary exchange **services** with toll services before barriers to facilities-based local competition are largely eliminated would give...

...bundling of monopoly and competitive services with appropriate competitive safeguards. These safeguards are: 1) the **bundled** **service** must cover its costs; 2) competitors must be able to offer their own **bundled** **service** through the use of stand-alone tariffed bottleneck components in combination with their own competitive elements; and 3) resale of the **bundled** **service** is permitted. The Commission considers that the above conditions allow competitors to offer **bundled** **services** on a competitive basis even when monopoly or near-monopoly services are involved. The complete...

...the local market was not and is not a precondition for the Stentor companies to **bundle** **services**. Accordingly, the Commission considers that any delay that may have occurred in reducing local entry...

...still remain, have in fact been resolved. The CISC process is functioning as intended. Interim **CLEC** interconnection agreements have been signed and approved; and the portable contribution regime has been implemented...Decision 98-4, it stated that it did not intend to reconsider issues concerning the **bundling** of **telecommunications** **services** provided solely by the Stentor companies, because issues concerning such bundling had been addressed in...

...merely extends the competitive safeguards established in earlier Commission decisions, in order to address the **bundling** of tariffed **services** with affiliate and non-affiliate services and with non-**telecommunications** services. 66.The third ground that the Applicants advanced was that the Commission erred by...

...to be without merit. 68.The Commission notes the Applicants' submission regarding their provision of **bundles** of **services**, similar to what the Stentor companies provide, on the basis of reselling components of Stentor...

...basis for resale, provides competitors with a greater number of options in designing their own **bundles** of **services** if they choose to include Stentor company local services on a resale basis in their...

...that it would be contrary to the interests of consumers to curtail the provision of **bundled** **services** by the Stentor companies. Consumers are benefiting from one-stop shopping through bundling. Further, the Commission considers that the conditions under which the Stentor companies may **bundle** **services** strike an appropriate balance between the concerns of the Stentor companies and those of the...

...tariffed, non-discriminatory rates in order for competitors to be able to offer their own **bundled** **services**, and that the **bundle** is available for resale. 73.The Commission also notes that according to the existing rules...

?

26/3,K/1 (Item 1 from file: 9)
 DIALOG(R)File 9:Business & Industry(R)
 (c) 2002 Resp. DB Svcs. All rts. reserv.

02674855 (USE FORMAT 7 OR 9 FOR FULLTEXT)
 Contracts, deals and other vendor news: Daleen Technologies Inc.
 (FairPoint Communications, a **CLEC**, will get Daleen Technologies'
 BillPlex **convergent** **billing** and customer care systems)
 America's Network, v 103, n 18, p 96+
 December 01, 1999
 DOCUMENT TYPE: Journal; News Brief ISSN: 1075-5292 (United States)
 LANGUAGE: English RECORD TYPE: Fulltext
 WORD COUNT: 64

(USE FORMAT 7 OR 9 FOR FULLTEXT)
 (FairPoint Communications, a **CLEC**, will get Daleen Technologies'
 BillPlex **convergent** **billing** and customer care systems)

TEXT:
 Will provide its **BillPlex** **convergent** **billing** and customer care
 systems to FairPoint Communications, a CLEC supporting more than 30,000
 access...

26/3,K/2 (Item 1 from file: 15)
 DIALOG(R)File 15:ABI/Inform(R)
 (c) 2002 ProQuest Info&Learning. All rts. reserv.

01502486 01-53474
 CLEC built to scale
 O Shea, Dan
 Telephony v233n10 PP: 6 Sep 8, 1997
 ISSN: 0040-2656 JRNL CODE: TPH
 WORD COUNT: 471

****CLEC** built to scale**
 ...TEXT: software, its Integrated Transport Management network management
 solution, its ActivView service management software and a **convergent**
 billing system supplied by Saville Systems. These modules typically are
 accessed through multiple workstations and often...

26/3,K/3 (Item 1 from file: 16)
 DIALOG(R)File 16:Gale Group PROMT(R)
 (c) 2002 The Gale Group. All rts. reserv.

06744566 Supplier Number: 56644676 (USE FORMAT 7 FOR FULLTEXT)
CAPROCK COMMUNICATIONS DEVELOPS STRONG **CLEC BUSINESS. (Company Operations)**
 Fiber Optics News, v19, n41, pNA
 Oct 18, 1999
 Language: English Record Type: Fulltext
 Document Type: Newsletter; Trade
 Word Count: 1074

CAPROCK COMMUNICATIONS DEVELOPS STRONG **CLEC BUSINESS. (Company Operations)**
 ... together local, long distance, Internet, ATM, frame relay and
 private line services on a single **convergent** **bill**. We are targeting
 companies and institutions that originate and terminate a significant
 portion of their...

26/3,K/4 (Item 2 from file: 16)
 DIALOG(R)File 16:Gale Group PROMT(R)
 (c) 2002 The Gale Group. All rts. reserv.

06601468 Supplier Number: 55615393 (USE FORMAT 7 FOR FULLTEXT)
**NTS Communications Contracts for Aptis.ICP Software Suite to Support
 Expanded Service Offerings and **CLEC** Operations.**

PR Newswire, p8971
 August 31, 1999
 Language: English Record Type: Fulltext
 Document Type: Newswire; Trade
 Word Count: 647

**NTS Communications Contracts for Aptis.ICP Software Suite to Support
 Expanded Service Offerings and **CLEC** Operations.**

... to the communications industry. The company licenses fast-to-implement, cost-effective, open and flexible **convergent** **billing** software to virtually any size company in the industry. It supports multiple services such as...

26/3,K/5 (Item 3 from file: 16)
 DIALOG(R)File 16:Gale Group PROMT(R)
 (c) 2002 The Gale Group. All rts. reserv.

06440238 Supplier Number: 55003449 (USE FORMAT 7 FOR FULLTEXT)
REPEAT/ SavilleExpress **CLEC To Allow Emerging Telecom Companies to
 Enter New Markets Rapidly.**

Business Wire, p1373
 June 28, 1999
 Language: English Record Type: Fulltext
 Document Type: Newswire; Trade
 Word Count: 671

REPEAT/ SavilleExpress **CLEC To Allow Emerging Telecom Companies to
 Enter New Markets Rapidly.**

New **Convergent** Customer Care and **Billing** System Will Speed Up Deployment and Strengthen Marketing Efforts as CLECs Offer New Services
 Saville Systems PLC (Nasdaq:SAVLY) today announced SavilleExpress(TM) CLEC, a pre-configured **convergent** customer care and **billing** system geared toward new entrants in the competitive local exchange carrier (CLEC) marketplace. SavilleExpress CLEC...

...quickly to rapidly changing market dynamics. SavilleExpress CLEC is designed to provide all of the **convergent** customer care and **billing** power needed to attract and successfully retain customers.

SavilleExpress CLEC is based on an expression...

...changes.

"The combination of the expression-driven architecture and Saville's experience in developing comprehensive **convergent** customer care and **billing** solutions will make SavilleExpress CLEC a unique product that can help emerging CLECs break into..."

...expand their service offering."

About Saville

Founded in 1982, Saville is a leading provider of **convergent** customer care and **billing** solutions for the telecommunications industry. Saville operates globally with offices in the U.S., Canada...

26/3,K/6 (Item 4 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2002 The Gale Group. All rts. reserv.

06440110 Supplier Number: 55003284 (USE FORMAT 7 FOR FULLTEXT)
SavilleExpress **CLEC To Allow Emerging Telecom Companies to Enter New Markets Rapidly.**

Business Wire, p1247

June 28, 1999

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 671

SavilleExpress **CLEC To Allow Emerging Telecom Companies to Enter New Markets Rapidly.**

New **Convergent** Customer Care and **Billing** System Will Speed Up Deployment and Strengthen Marketing Efforts as CLECs Offer New Services

Saville Systems PLC (Nasdaq:SAVLY) today announced SavilleExpress(TM) CLEC, a pre-configured **convergent** customer care and **billing** system geared toward new entrants in the competitive local exchange carrier (CLEC) marketplace. SavilleExpress CLEC...

...quickly to rapidly changing market dynamics. SavilleExpress CLEC is designed to provide all of the **convergent** customer care and **billing** power needed to attract and successfully retain customers.

SavilleExpress CLEC is based on an expression...

...changes.

"The combination of the expression-driven architecture and Saville's experience in developing comprehensive **convergent** customer care and **billing** solutions will make SavilleExpress CLEC a unique product that can help emerging CLECs break into..."

...expand their service offering."

About Saville

Founded in 1982, Saville is a leading provider of **convergent** customer care and **billing** solutions for the telecommunications industry. Saville operates globally with offices in the U.S., Canada...

26/3,K/7 (Item 5 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2002 The Gale Group. All rts. reserv.

06390169 Supplier Number: 54805050 (USE FORMAT 7 FOR FULLTEXT)

Daleen and Eftia Partnership Delivers Powerful, Integrated Billing, Customer Care, Order and Service Management Solution for **CLECs and ICPs.**

PR Newswire, p3867

June 7, 1999

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 677

...and Eftia Partnership Delivers Powerful, Integrated Billing, Customer Care, Order and Service Management Solution for **CLECs and ICPs.**

... who independently chose their respective solutions, recognizing the superior merits of each product. Daleen's **BillPlex** software delivers superior **convergent** **billing** and customer care (BACC) solution to the communications industry; Eftia Master.Scribe is a leading...

...integration of BillPlex and Master.Scribe will allow our customers to recognize revenue quickly, accurately **bill** for **converged** services,

and offer the most competitive customer service on the market."

About Daleen Technologies, Inc.

Founded in 1989, Daleen Technologies designs, develops and implements **convergent** **billing** and customer care software solutions for the telecommunications industry on a worldwide basis. The company...

26/3,K/8 (Item 6 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2002 The Gale Group. All rts. reserv.

06252688 Supplier Number: 54290427 (USE FORMAT 7 FOR FULLTEXT)

Birch Telecom to Implement Billing Concepts' Carrier Access Billing System for **CLEC Operations; Leading **CLEC** to Use Billing Concepts for Access Billing and Interconnection Needs.**

PR Newswire, p4044

April 5, 1999

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 611

Birch Telecom to Implement Billing Concepts' Carrier Access Billing System for **CLEC Operations; Leading **CLEC** to Use Billing Concepts for Access Billing and Interconnection Needs.**

... care solutions to the communications industry. The Company licenses fast-to-implement and cost-effective **convergent** **billing** software to virtually any size company in the industry. Billing Concepts is also the largest...

26/3,K/9 (Item 7 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2002 The Gale Group. All rts. reserv.

06094310 Supplier Number: 53640549 (USE FORMAT 7 FOR FULLTEXT)

Leading **CLEC KMC Telecom Awards Multi-Million Dollar Contract to Billing Concepts for Integrated Billing and Customer Care Solution.**

PR Newswire, p1393

Jan 26, 1999

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 683

Leading **CLEC KMC Telecom Awards Multi-Million Dollar Contract to Billing Concepts for Integrated Billing and Customer...**

... care solutions to the communications industry. The Company licenses fast-to-implement and cost-effective **convergent** **billing** software to virtually any size company in the industry. Billing Concepts is also the largest...

26/3,K/10 (Item 8 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2002 The Gale Group. All rts. reserv.

05957533 Supplier Number: 53226291 (USE FORMAT 7 FOR FULLTEXT)

****CLECs** GET QUICK START ON BILLING. (Savile Systems expands
competitive **local** **exchange** carrier billing services) (Company Business and Marketing) (Brief Article)**

Telephony, nISSN 0040-2656, pNA

Sept 14, 1998

Language: English Record Type: Fulltext

Article Type: Brief Article

Document Type: Magazine/Journal; Trade
 Word Count: 47

(USE FORMAT 7 FOR FULLTEXT)
****CLECs** GET QUICK START ON BILLING.(Saville Systems expands
 competitive **local** **exchange** carrier billing services) (Company
 Business and Marketing)(Brief Article)**

TEXT:

Saville Systems is revamping its **convergent** **billing** and customer care capabilities for competitive local exchange carriers. The company's **Convergent** **Billing** Platform now includes a pre-configured software suite that enables emerging carriers with up to...

26/3,K/11 (Item 9 from file: 16)
 DIALOG(R)File 16:Gale Group PROMT(R)
 (c) 2002 The Gale Group. All rts. reserv.

05880311 Supplier Number: 53060532 (USE FORMAT 7 FOR FULLTEXT)
Saville Announces New Version of Its **Convergent **Billing** Platform
 for Oracle That Includes GSM, **CLEC** and Web Enablement Capabilities.**

Business Wire, p1737

Sept 28, 1998

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 922

Saville Announces New Version of Its **Convergent **Billing** Platform
 for Oracle That Includes GSM, **CLEC** and Web Enablement Capabilities.**
 Network Service Providers Can Now Offer Customers One-Stop
 Shopping and **Convergent** **Bills** for Multiple Telecom Services
 Saville Systems (NASDAQ:SAVLY) today unveiled a new version of its
****Convergent** **Billing** Platform (CBP(R)) 3.2 for Oracle(R) that**
 provides new GSM and CLEC capabilities...

...HP-UX platforms.

About Saville Systems

Founded in 1982, Saville is a leading provider of **convergent**
****billing** and customer care solutions for the telecommunications**
 industry. Saville operates globally with offices in the...

26/3,K/12 (Item 10 from file: 16)
 DIALOG(R)File 16:Gale Group PROMT(R)
 (c) 2002 The Gale Group. All rts. reserv.

05246081 Supplier Number: 47996615 (USE FORMAT 7 FOR FULLTEXT)
One to grow on: Time Warner chooses Saville platform to bill **CLEC
 services**

Bucholtz, Chris

Telephony, pN/A

Sept 22, 1997

Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Trade

Word Count: 551

(USE FORMAT 7 FOR FULLTEXT)
One to grow on: Time Warner chooses Saville platform to bill **CLEC
 services**

TEXT:

...local exchange carrier operating in 19 markets within the U.S. will use Saville Systems' **Convergent** **Billing** Platform to turn its monthly bills into opportunities to build loyalty among its business customers.

26/3,K/13 (Item 1 from file: 20)
 DIALOG(R)File 20:Dialog Global Reporter
 (c) 2002 The Dialog Corp. All rts. reserv.

03865166 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Saville Releases New Version Of CBP for IBM DB2/400 That Offers **CLECs and Utility Companies Out-of-the-Box **Convergent** **Billing** Solutions**
 BUSINESS WIRE
 December 28, 1998
 JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT
 WORD COUNT: 893

(USE FORMAT 7 OR 9 FOR FULLTEXT)
Saville Releases New Version Of CBP for IBM DB2/400 That Offers **CLECs and Utility Companies Out-of-the-Box **Convergent** **Billing** Solutions**

Saville Systems (NASDAQ:SAVLY) today unveiled a new version of its **Convergent** **Billing** Platform (CBP(R)) for DB2/400. With the addition of four key new features, this...

...based operators in the telecom and energy markets to launch flexible and scalable high end **convergent** **billing** solutions quickly, giving them a clear time-to-market advantage over competitors. The new version...
 ... integrated with Saville CBP to allow providers entering deregulated utilities markets to set up a **convergent** **billing** system that complies with tax codes in those markets. By working with CommTax, CBP provides...

...IBM AS/400 platforms.

About Saville
 Founded in 1982, Saville is a leading provider of **convergent** **billing** and customer care solutions for the telecommunications industry. Saville operates globally with offices in the...

26/3,K/14 (Item 2 from file: 20)
 DIALOG(R)File 20:Dialog Global Reporter
 (c) 2002 The Dialog Corp. All rts. reserv.

01927319 (USE FORMAT 7 OR 9 FOR FULLTEXT)
MetroNet Selects Kenan Systems for **Convergence **Billing** Canada's National **CLEC** Chooses Best-Of-Breed Customer Management Solution**
 PR NEWSWIRE
 June 15, 1998 8:16
 JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT
 WORD COUNT: 1044

MetroNet Selects Kenan Systems for **Convergence **Billing** Canada's National **CLEC** Chooses Best-Of-Breed Customer Management Solution**

... services. MetroNet will use Kenan's solution designed specifically for wireline operators to provide a **converged** **bill** for all of its local and long distance voice services, as well as data, private...

26/3,K/15 (Item 1 from file: 148)
 DIALOG(R)File 148:Gale Group Trade & Industry DB
 (c)2002 The Gale Group. All rts. reserv.

10336667 SUPPLIER NUMBER: 20939308 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Bundling takes on new meaning.(service bundling by **competitive**
 local **exchange** carriers) (Industry Trend or Event)(Editorial)
Telephony, v235, n2, pNA(1)
July 13, 1998
DOCUMENT TYPE: Editorial ISSN: 0040-2656 LANGUAGE: English
RECORD TYPE: Fulltext
WORD COUNT: 3202 LINE COUNT: 00256

Bundling takes on new meaning.(service bundling by **competitive**
 local **exchange** carriers) (Industry Trend or Event)(Editorial)
... where calls are routed to trained experts.
BellSouth's greatest achievement in bundling is its **converged**
billing. Step one was to put everything on one bill. Step two was to
redesign the...

26/3,K/16 (Item 2 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c) 2002 The Gale Group. All rts. reserv.

10298207 SUPPLIER NUMBER: 20867188 (USE FORMAT 7 OR 9 FOR FULL TEXT)
BILLING THE **CLEC**.(MetroNet chooses Kenan Systems' integrated
 billing, customer care, order management and market analysis software)
 (Company Business and Marketing)
Telephony, v234, n25, pNA(1)
June 22, 1998
ISSN: 0040-2656 LANGUAGE: English RECORD TYPE: Fulltext
WORD COUNT: 57 LINE COUNT: 00008

BILLING THE **CLEC**.(MetroNet chooses Kenan Systems' integrated
 billing, customer care, order management and market analysis software)
 (Company...)

TEXT:
...care, order management and market analysis software. MetroNet will
use the system to provide a **converged** **bill** for all its local and
long-distance voice services, as well as data, private line...
?

speed Internet connectivity, dial-tone, digital multi-channel video, on...

...business. Billing Concepts has a very advanced system that is utilized by many other major **CLECs** and telecommunications companies. Our use of their system is consistent with our competitors and will...

11/3,K/7 (Item 3 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2002 The Gale Group. All rts. reserv.

06452969 Supplier Number: 55060364 (USE FORMAT 7 FOR FULLTEXT)
**INTELLIGENCE&SOFTWARE; Everything's coming Up convergence.(convergent
billing)(Industry Trend or Event)**

Telephony, pNA

June 28, 1999

Language: English Record Type: Fulltext
Document Type: Magazine/Journal; Trade
Word Count: 2426

... AT&T Consumer Services, Basking Ridge, N.J. However, the company doesn't call it **convergent** **billing**. Instead, AT&T "bundles" **services** and offers three distinct tiers of **service** **bundles**.

Tier 1 combines multiple services on a single bill with a single point of customer...legacy billing systems that were not designed to accommodate a host of new services. Although **competitive** **local** **exchange** carriers don't have that problem, some of them, along with several incumbents, have acquired...

...thus must merge billing platforms first before they can produce a converged bill.

One such **CLEC** is Nextlink Communications, Bellevue, Wash. When Nextlink acquired some small long-distance companies last year...t think we have to."

The right software solutions

Whether a service provider is a **CLEC** or an incumbent, whether it's merging multiple internal billing platforms, combining internal and external...

...that's another question."

Boston-based Kenan Systems Corp. distinguishes the software solutions sought by **CLECs** from those that established carriers want. Randy Fuller, a wireline industry marketing manager, says **CLECs** have neither the time nor the infrastructure to put customized billing systems in place. Big...

...customization."

"My personal belief is that the cost structure of using a package like the **CLECs** are using is an order-of-magnitude better than a custom solution, and it'll..."

11/3,K/8 (Item 4 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2002 The Gale Group. All rts. reserv.

06423039 Supplier Number: 54937339 (USE FORMAT 7 FOR FULLTEXT)
**REPEAT/ ADC Telecommunications Significantly Expands Communications
Software Offerings With Acquisition of Saville Systems.**

Business Wire, p1027

June 21, 1999

Language: English Record Type: Fulltext
Document Type: Newswire; Trade

Word Count: 1591

... than 900 people) focused on communications service billing and customer care applications.

Saville's comprehensive **convergent** **billing** software enables **service** providers to offer **bundled** discounts for multiple **services**, such as local and long distance telephone, Internet, cable TV, cellular and paging, then bill...

...in a competitive market where customers churn every day. In addition, service providers using a **convergent** **billing** system can differentiate themselves from the competition by being able to introduce innovative service offerings...

...America and Asia/Pacific. Saville's customers include long distance carriers, regional Bell operating companies, **competitive** **local** **exchange** carriers, emerging carriers, competitive carriers, integrated communication providers and utility companies. For the year ended...

11/3,K/9 (Item 5 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2002 The Gale Group. All rts. reserv.

06423009 Supplier Number: 54937307 (USE FORMAT 7 FOR FULLTEXT)
ADC Telecommunications Significantly Expands Communications Software Offerings With Acquisition of Saville Systems.

Business Wire, p1013

June 21, 1999

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 1591

... than 900 people) focused on communications service billing and customer care applications.

Saville's comprehensive **convergent** **billing** software enables **service** providers to offer **bundled** discounts for multiple **services**, such as local and long distance telephone, Internet, cable TV, cellular and paging, then bill...

...in a competitive market where customers churn every day. In addition, service providers using a **convergent** **billing** system can differentiate themselves from the competition by being able to introduce innovative service offerings...

...America and Asia/Pacific. Saville's customers include long distance carriers, regional Bell operating companies, **competitive** **local** **exchange** carriers, emerging carriers, competitive carriers, integrated communication providers and utility companies. For the year ended...

11/3,K/10 (Item 6 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2002 The Gale Group. All rts. reserv.

05880311 Supplier Number: 53060532 (USE FORMAT 7 FOR FULLTEXT)
Saville Announces New Version of Its Convergent Billing Platform for Oracle That Includes GSM, **CLEC and Web Enablement Capabilities.**

Business Wire, p1737

Sept 28, 1998

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 922

Saville Announces New Version of Its Convergent Billing Platform for Oracle

That Includes GSM, **CLEC and Web Enablement Capabilities.**

... for Multiple Telecom Services

Saville Systems (NASDAQ:SAVLY) today unveiled a new version of its **Convergent** **Billing** Platform (CBP(R)) 3.2 for Oracle(R) that provides new GSM and **CLEC** capabilities in telecom markets where Oracle databases and UNIX servers are widely used. This new...

...via third-party applications, will allow communications service providers to offer customers the same fast **service** and intricate **product** **bundles** as Saville's flagship DB2/400 product.

The new version of Saville CBP for Oracle...

...supports customers receiving and paying bills, and submitting questions and requests via third-party applications. --**CLEC** capabilities - provides **competitive** **local** **exchange** carriers (**CLEC**) with a flexible, scaleable customer care and billing solution to help them better compete in...

11/3,K/11 (Item 1 from file: 20)

DIALOG(R)File 20:Dialog Global Reporter
(c) 2002 The Dialog Corp. All rts. reserv.

03865166 (USE FORMAT 7 OR 9 FOR FULLTEXT)

Saville Releases New Version Of CBP for IBM DB2/400 That Offers **CLECs and Utility Companies Out-of-the-Box Convergent Billing Solutions**

BUSINESS WIRE

December 28, 1998

JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 893

(USE FORMAT 7 OR 9 FOR FULLTEXT)

Saville Releases New Version Of CBP for IBM DB2/400 That Offers **CLECs and Utility Companies Out-of-the-Box Convergent Billing Solutions**

... 400. With the addition of four key new features, this new version (3.5) offers **competitive** **local** **exchange** carriers (**CLECs**) and energy companies breaking into deregulating telecommunications and energy markets an enhanced, easy-to-implement...

...providers to offer customers clear, concise and easy-to-read bills for a variety of **bundled** **services** , such as local and long distance telephone, Internet and cable television, as well as gas...

11/3,K/12 (Item 1 from file: 148)

DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2002 The Gale Group. All rts. reserv.

11662061 SUPPLIER NUMBER: 58560984 (USE FORMAT 7 OR 9 FOR FULL TEXT)
DALEEN TECHNOLOGIES INC.(Company Business and Marketing)(Brief Article)

America's Network, 104, 1, 51

Jan 1, 2000

DOCUMENT TYPE: Brief Article ISSN: 1075-5292 LANGUAGE: English

RECORD TYPE: Fulltext

WORD COUNT: 104 LINE COUNT: 00012

TEXT:

announced that Local Gateway Exchange, a Dallas-based competitive carrier providing **bundled** **services** to residential, small business and hospitality markets in the Southwest, will implement the **BillPlex** **convergent** **billing** and customer care system. The company also announced that:

... Daleen Solution Partner program, and will integrate its print and

mail capabilities with BillPlex;

* Canadian **CLEC** Group Telecom has purchased the BillPlex package to handle data collection, rating, invoicing, treatment and...

11/3,K/13 (Item 1 from file: 636)

DIALOG(R)File 636:Gale Group Newsletter DB(TM)
(c) 2002 The Gale Group. All rts. reserv.

04078656 Supplier Number: 53646361 (USE FORMAT 7 FOR FULLTEXT)

NEW VERSION OF CBP OFFERS BILLING SOLUTION FOR UTILITIES.

Productivity Software, v12, n2, pNA

Feb, 1999

Language: English Record Type: Fulltext

Document Type: Newsletter; Trade

Word Count: 711

(USE FORMAT 7 FOR FULLTEXT)

TEXT:

Saville Systems (NASDAQ:SAVLY), Burlington, Mass., has unveiled a new version of its **Convergent** **Billing** Platform (CBP(R)) for DB2/400. With the addition of four key new features, this new version (3.5) offers **competitive** **local** **exchange** carriers (**CLECs**) and energy companies breaking into deregulating telecommunications and energy markets an enhanced, easy-to-implement...

...based operators in the telecom and energy markets to launch flexible and scalable high end **convergent** **billing** solutions quickly, giving them a clear time-to-market advantage over competitors. The new version...

...providers to offer customers clear, concise and easy-to-read bills for a variety of **bundled** **services**, such as local and long distance telephone, Internet and cable television, as well as gas...

...integrated with Saville CBP to allow providers entering deregulated utilities markets to set up a **convergent** **billing** system that complies with tax codes in those markets. By working with CommTax, CBP provides...

...IBM AS/400 platforms. About Saville Founded in 1982, Saville is a leading provider of **convergent** **billing** and customer care solutions for the telecommunications industry. Saville operates globally with offices in the...

?